



Charter Hire Terms & Conditions

To confirm a booking and reserve transport Boomerang Bus Hire requires the requested non-refundable deposit amount. Once the deposit has been received Boomerang Bus Hire will issue a booking confirmation sheet. At this time customers are subject to the following Boomerang Bus Hire terms & conditions.

Amendments

Any amendments to your booking after confirmation can only be accepted subject to availability. Boomerang Bus Hire reserves the right to charge an amendment fee for any such events.

Booking Confirmation Information

It is the responsibility of the customer to read through all the information on the Booking Confirmation sheet and to check that all the details are correct.

Cancellations

In the event of a booking cancellation Boomerang Bus Hire reserves the right to charge a cancellation fee as follows:

- For cancellations made between the booking date and 7 days before the date of travel: 50% of the value of the booking
- For cancellations made 7 days or less before the date of travel: 100% of the value of the booking

Credit Card Charges

In the event of credit card payments, Boomerang Bus Hire will charge an additional bank fee of 2% of the value of the booking. Boomerang Bus Hire regrets that we are unable to take payment via American Express.

Damage To Vehicle

If the vehicle is damaged or soiled as a result of passenger actions, a clean-up fee of a minimum of \$100 will be payable and/or the full cost of the damage will be charged to the person who made the booking.

Deposit and Final Payment

Boomerang Bus Hire requires a non-refundable deposit of 50% of the value of the booking to confirm a reservation. The balance is payable in full no later than 1 week prior to the date of travel.

Extensions

Should your event with Boomerang Bus Hire not run to schedule, and extra hours are required, Boomerang Bus Hire reserves the right to charge an extension fee, in addition to the cost of the extended charter service.

Food and Beverage

Food and beverage cannot be consumed on Boomerang Bus Hire transport without prior approval. Should you wish to consume food and beverage on a Boomerang Bus Hire vehicle, a premium will be included in the price to cover professional cleaning costs.

Seat Belts

Seat belts are compulsory, and Boomerang Bus Hire has the right to refuse travel if they are not worn.

Smoking

Smoking is not permitted on Boomerang Bus Hire transport.

Student Travel

Boomerang Bus Hire requests that students observe the Code of Conduct (for bus travel) at all times.

Refusal of Travel/Termination of Charter

Boomerang Bus Hire has the right to terminate the charter or refuse travel to passengers who are:

- displaying unacceptable behaviour
- causing damage to the vehicle
- overly intoxicated

Unforeseen Circumstances

Boomerang Bus Hire will always endeavour to get customers to their destinations on time, however are not liable for delays subject to unforeseen circumstances, for example heavy road traffic or extreme weather conditions.

Vehicles Used

Boomerang Bus Hire works closely with other high quality charter services. From time to time the vehicle provided will be that of another company. Should this be the case with your booking please rest assured that all the vehicles we use meet our high safety and respectability standards.